

Instructions for returning a firearm for repair. *Please return this form with firearm. ****YOU MUST CALL BEFORE SENDING YOUR 40 or 45 PISTOL TO RECEIVE THE CORRECT ADDRESS FOR REPAIR*****

IF YOU ARE SENDING A PISTOL FOR REPAIR PLEASE SEND THROUGH FFL

Return firearm to:
Strassell's Machine
1015 Springmill St.
Mansfield, OH 44906



HI-POINT
FIREARMS

Phone: 419-747-9444

email: warranty@hi-point.net

Do not send live ammo.
Do not ship in a case.
Do not use this email for tracking.

Do not send any accessories with firearm.
Send ALL magazines with firearm.
Please list ammo used.

Name: _____ Serial #: _____ Date: _____

Address: _____ Apt# or Suite# _____

City: _____ State: _____ Zip: _____ Phone: _____

Email: _____ Did you purchase the firearm new? Y N

Number of standard mags included: _____ Redball: _____ ProMag: _____

Are you having accuracy issues? Y or N

Description of issues with the firearm:

Brands of ammo used: *If your firearm has feeding issues, please list ammo used and we will try to test using that ammo, dependent upon availability. If you are having accuracy issues, please list ammo used as well as distance shot from.*

Notes for tech: _____

Please remove any of the following before shipping: Lights, lasers, optics of any kind, folding or stationary forward grips, magazine holders, slings or any other accessory. We cannot be responsible for any accessories that are sent in with your carbine. If you would like to purchase accessories please let us know in the notes, and we will contact you prior to shipping.

USE OF NON-OEM PARTS ARE NOT COVERED UNDER HI-POINT WARRANTY